

TOYOTA

Move your world

TOYOTA MY

**USER MANUAL FOR VEHICLE TELEMATICS SYSTEM (VTS)
& REMOTE ENGINE START (RES)**

APPLICABLE FOR IOS & ANDROID

VERSION 1.0.16

FEBRUARY 2025

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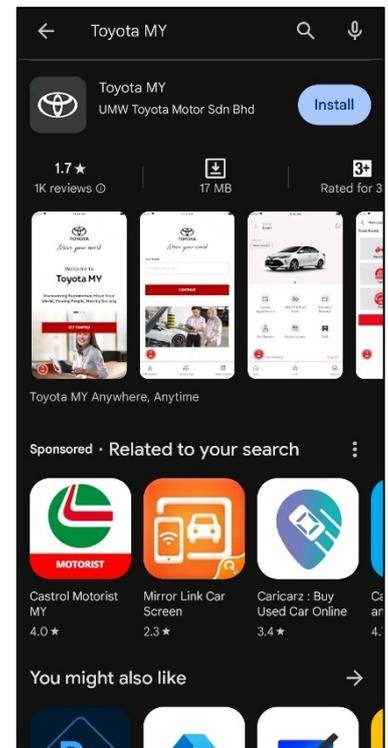
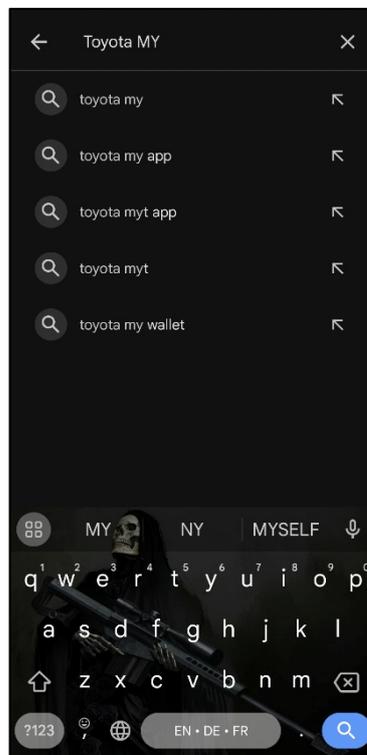
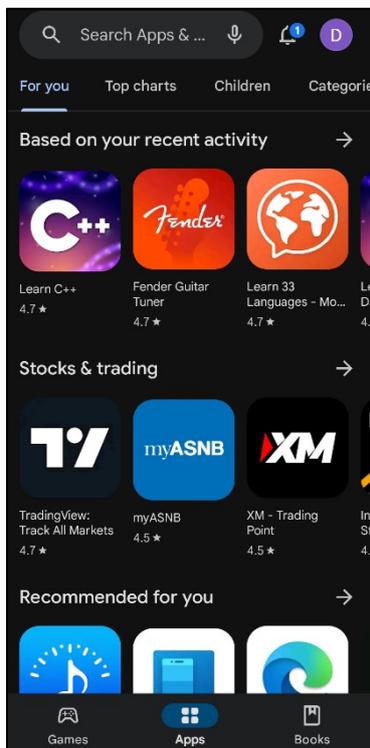
1.0 TOYOTA MY – Getting Started

1.1 Installation Guide

The steps below indicate how to download and install the Toyota MY app onto a user's mobile device or tablet.

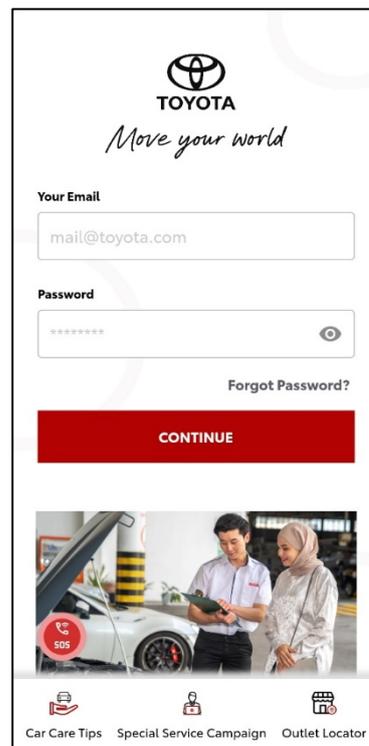
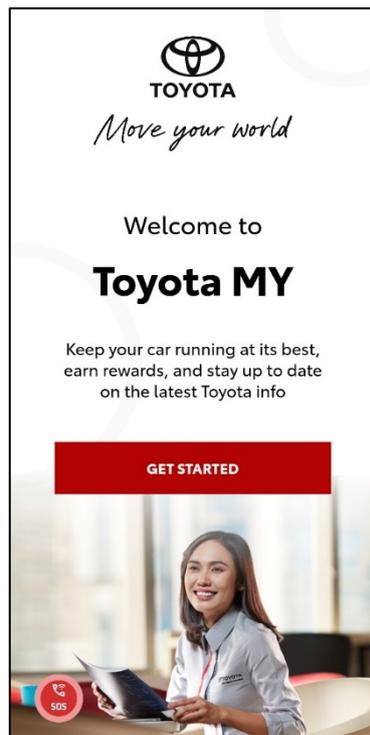
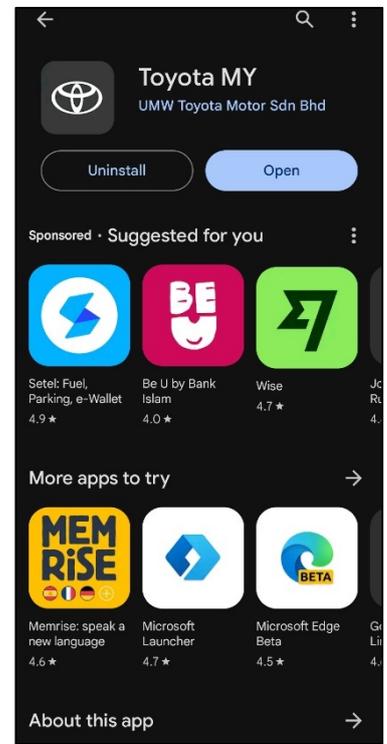
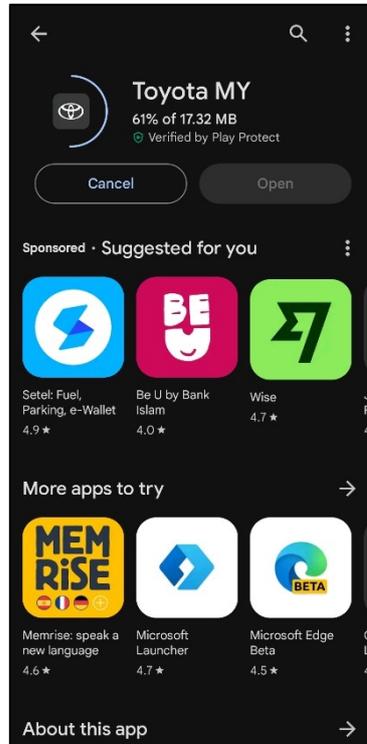
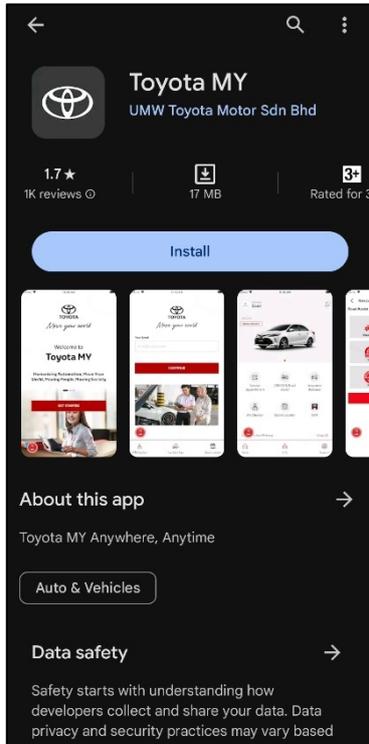
Steps:

- i) Navigate to your mobile device's App Store/Google Play Store.
- ii) Click on the search button and type "Toyota MY" into the search bar, then click search.
- iii) Under the results, click on the Toyota MY result.
- iv) On the Toyota MY page, press the install button.
- v) Wait for the app to be downloaded and installed.
- vi) Once installed, you may open the app by clicking on the Open button in the app store or by navigating back to your device applications and clicking on the Toyota MY app icon.





TOYOTA MY USER MANUAL FOR VEHICLE TELEMATICS SYSTEM (VTS) & REMOTE ENGINE START (RES)



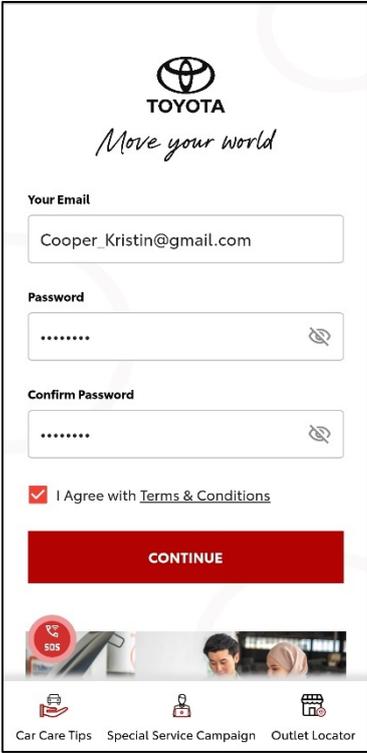
1.2 Registration & Login

After downloading the app, New/Existing Toyota Car owners or users are required to register before they can begin using the app.

1.2.1 Registration for new users:

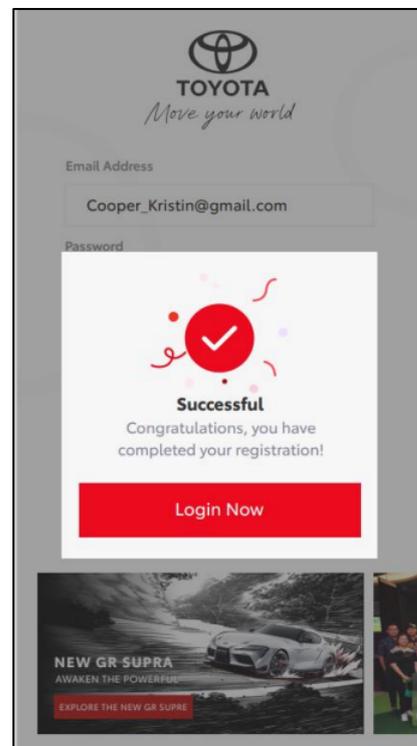
Steps:

- i) Click on the Get Started button.
- ii) Enter your Email address. (Only a Toyota customer with a valid email address is allowed to use TOYOTA MY)
- iii) Enter your password.
- iv) Confirm your password.
- v) Accept the terms and conditions in the checkbox.
- vi) Click on the Continue Button
- vii) A verification email will be sent to the email address used; users must verify it before they can begin using the app.



The screenshot shows the registration form with the following fields and elements:

- Toyota logo and slogan "Move your world".
- "Your Email" field containing "Cooper_Kristin@gmail.com".
- "Password" field with masked characters and an eye icon.
- "Confirm Password" field with masked characters and an eye icon.
- A checked checkbox for "I Agree with Terms & Conditions".
- A red "CONTINUE" button.
- A navigation bar at the bottom with icons for "Car Care Tips", "Special Service Campaign", and "Outlet Locator".



Thank you for registering on the Toyota MY app.

Please complete your registration by clicking the button below:

[Activate My Account](#)

If you are having trouble clicking the button, copy and paste the URL below into your web browser:

Activation link

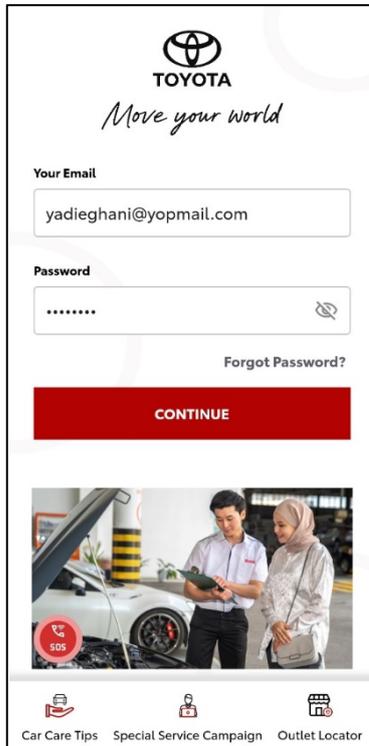
If you require further assistance, kindly contact
customersupport@toyota.com.my / 1800-8-TOYOTA (869682).

1.2.2 Login for existing Users:

After users have registered themselves, they can login to begin using the app.

Steps:

- i) Click on the Get Started Button
- ii) Enter your Email Address and Password
- iii) Click on the Continue Button
- iv) User will be logged into their account



The screenshot shows the Toyota My app login interface. At the top is the Toyota logo and the slogan 'Move your world'. Below this are two input fields: 'Your Email' with the address 'yadiaghani@yopmail.com' and a 'Password' field with masked characters. A 'Forgot Password?' link is positioned below the password field. A prominent red 'CONTINUE' button is located at the bottom of the login section. Below the button is a photograph of a male staff member and a female customer looking at a smartphone next to a car. At the very bottom, there are three icons with labels: 'Car Care Tips', 'Special Service Campaign', and 'Outlet Locator'.

1.2.3 Forgot Your Password? Here's what to do:

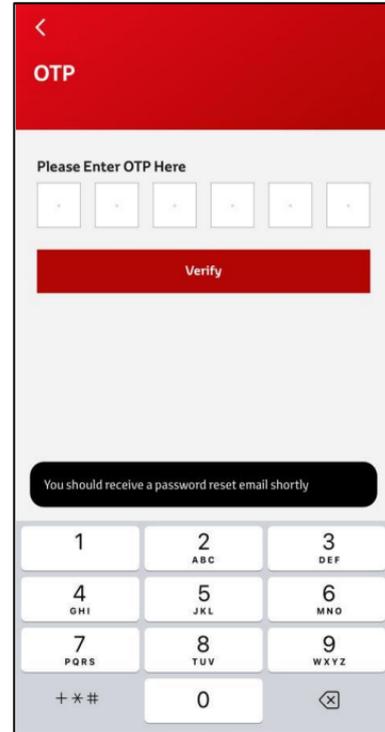
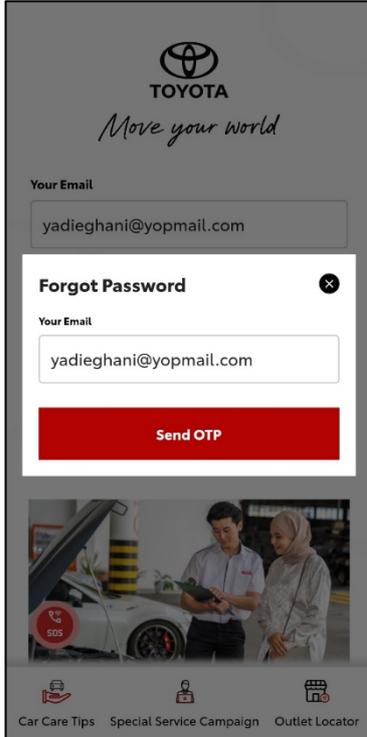
In the event that the user has forgotten their password, they can still access their account by resetting their password.

Steps:

- i) Click on the Forgot Password link on the Login page.
- ii) Enter your email address.
- iii) Click on the Send OTP Button
- iv) Once your OTP has been sent, key in the OTP and click on the verify button.



TOYOTA MY USER MANUAL FOR VEHICLE TELEMATICS SYSTEM (VTS) & REMOTE ENGINE START (RES)



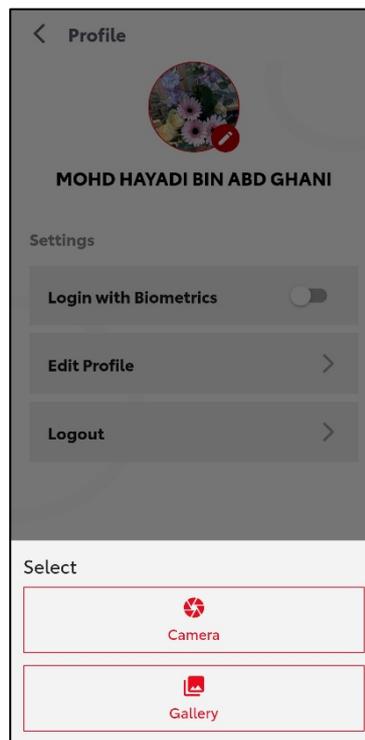
2.0 Using the App

2.1 Account Page

2.1.1 Upload/Change Profile Picture:

Steps:

- i) Navigate to Account > Edit Profile, then click on the edit icon on the profile picture.
- ii) Select your source from Gallery or Camera
- iii) Select the desired image and confirm to upload the new picture.

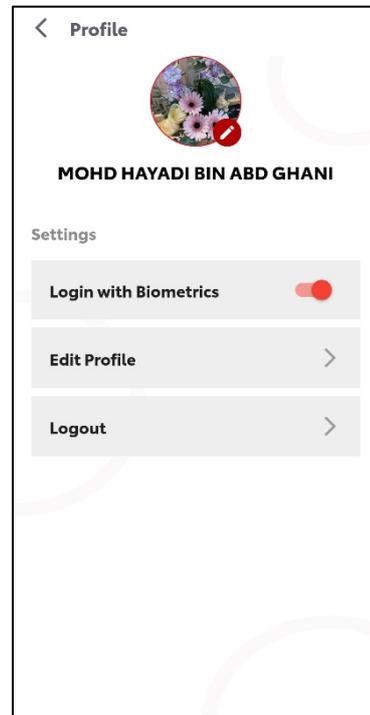
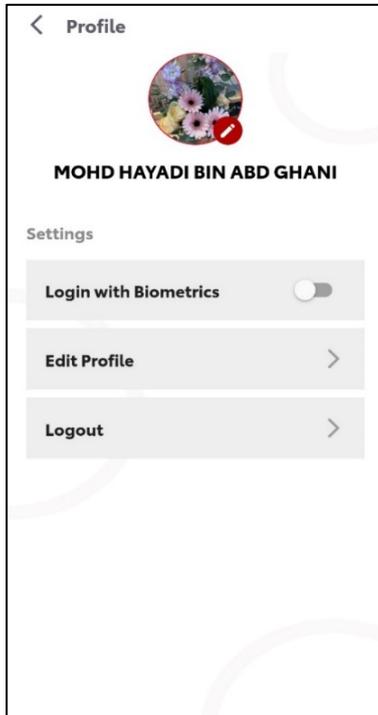


2.1.2 Enable Biometrics:

Biometric authentication (facial recognition, fingerprint) can be enabled/disabled as needed.

Steps:

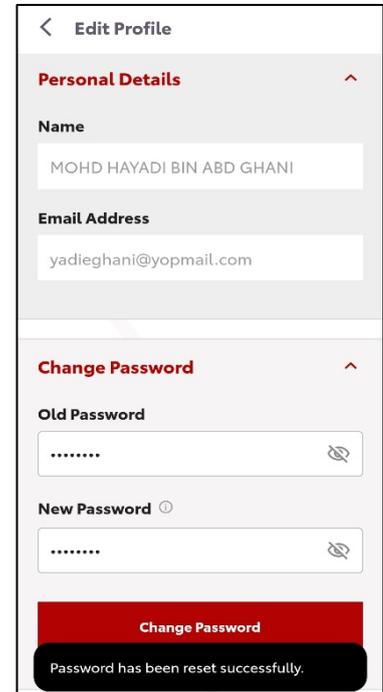
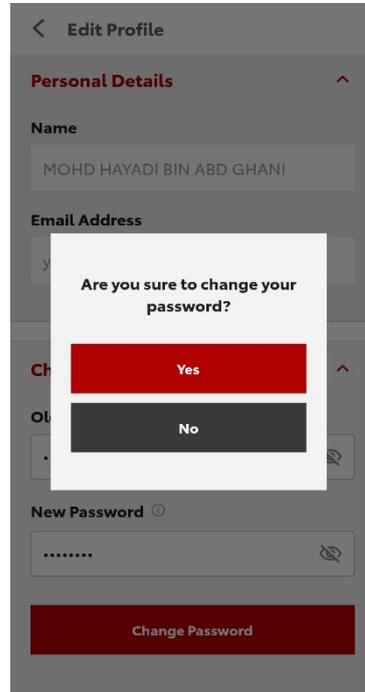
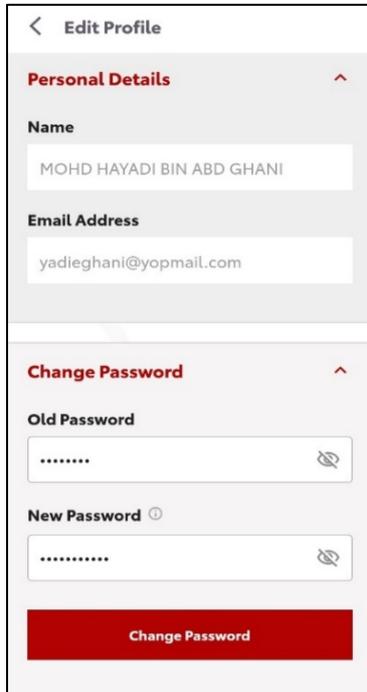
- i) Navigate to the Account Page
- ii) Toggle the Biometrics button On or Off as desired and confirm your choice.



2.1.3 Change Password:

Steps:

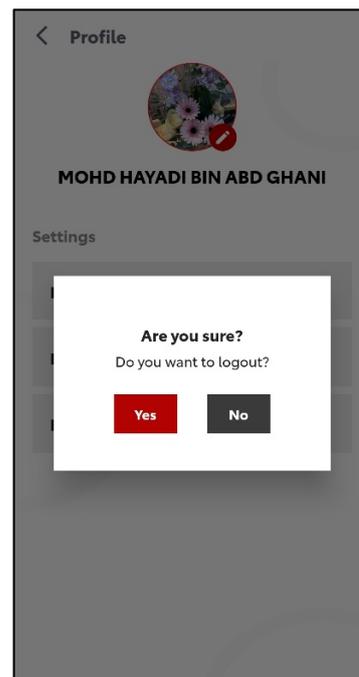
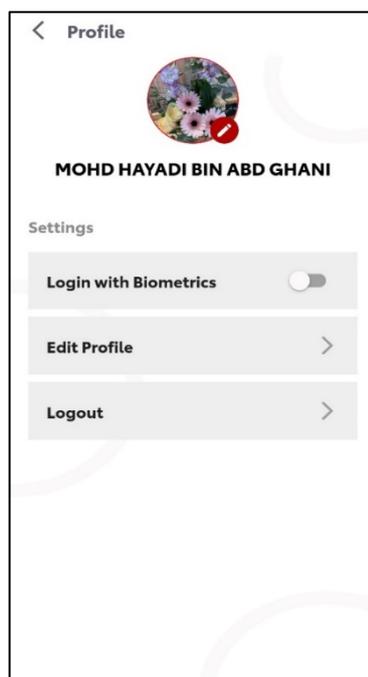
- i) Navigate to Account > Edit Profile
- ii) Enter your old password.
- iii) Enter your new password and click on the Change Password button to confirm your choice



2.1.4 Log out:

Steps:

- i) Navigate to Account
- ii) Click on the Logout Button
- iii) Confirm your choice.



2.2 Notifications

To access the notifications, click the bell icon on the top right of the home page. From the Inbox you can filter the notifications based on “Rescue Me”, Service Booking or VTS Alerts. Additionally, Users can also filter based on read or unread alerts using the filter icon on the top right.

2.3 Adding, Removing and Viewing Vehicles

2.3.1 View Vehicles:

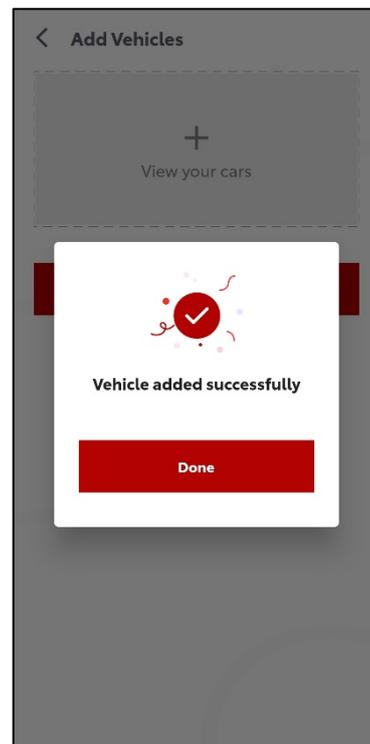
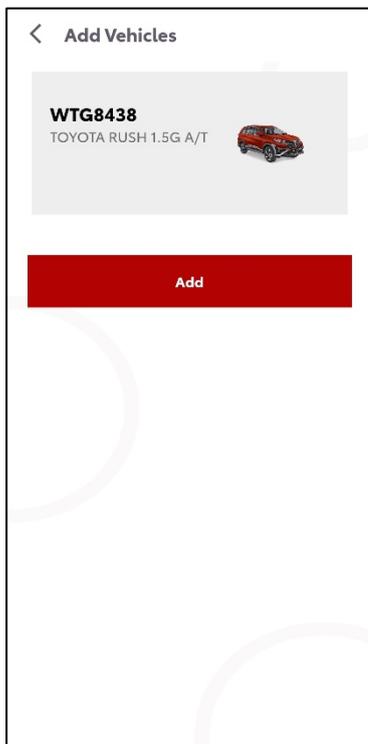
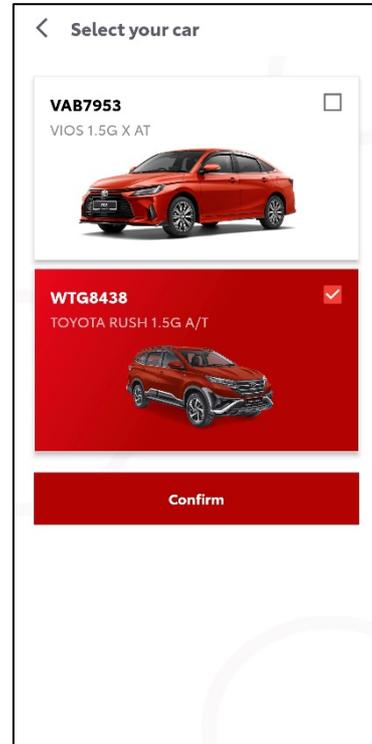
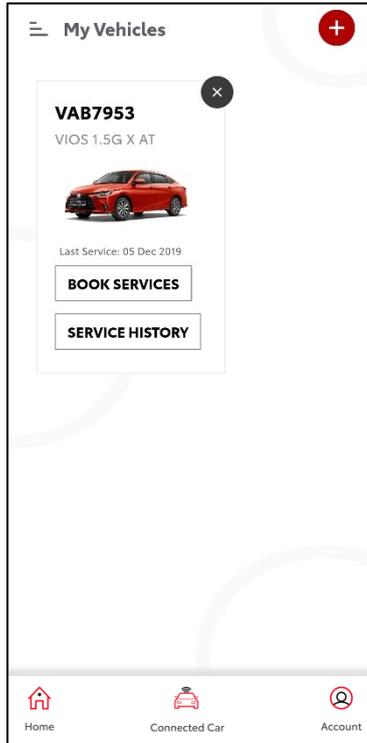
Users can view the vehicles they have added into the app by navigating to the My vehicles section via the main menu or sub-menu. Users can scroll horizontally to see all the cars that they have added from the main menu screen.

2.3.2 Adding Vehicles:

Users can add vehicles they own into the app via the add vehicles function:

Steps:

- i) From the home page, click on the “plus” icon in the middle of the page or navigate to the My Vehicles section from the sub-menu.
- ii) Click the “plus” symbol at the top right of the page to add vehicles.
- iii) Click on view your cars which will display a list of your owned cars.
- iv) Select the car you want to add and confirm your choice, then click on Add.
- v) A confirmation message will show up to indicate successful vehicle addition.

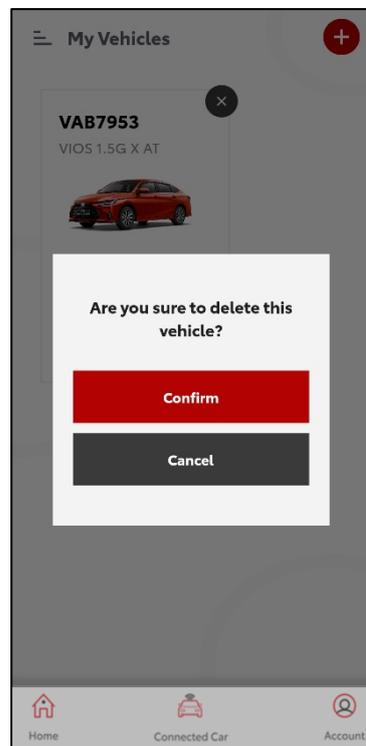
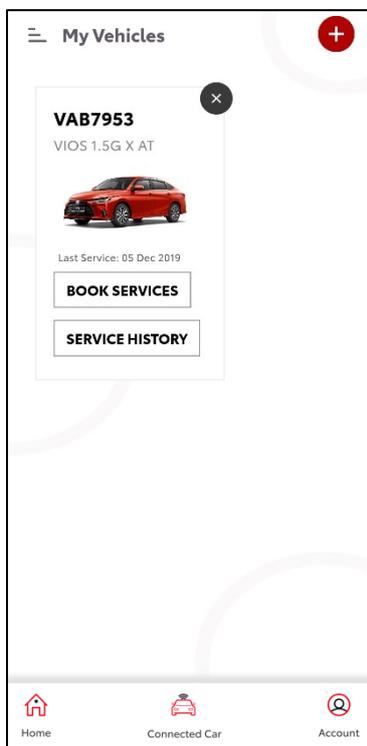


2.3.3 Removing Vehicles:

Users can remove vehicles they have added via this function.

Steps:

- i) From the Vehicles page, click on the delete icon located on the car to remove.
- ii) Confirm the vehicle that you want to delete.
- iii) The vehicle will be removed from your list of vehicles.



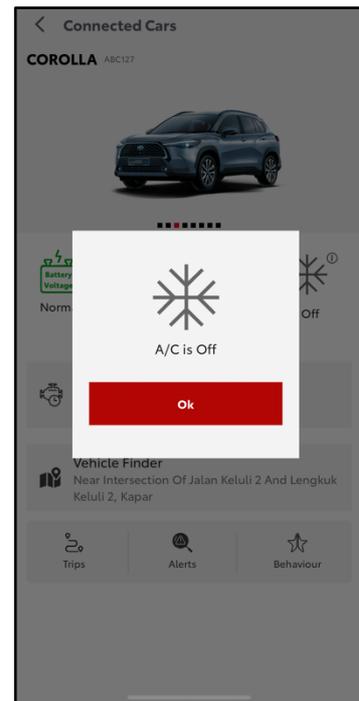
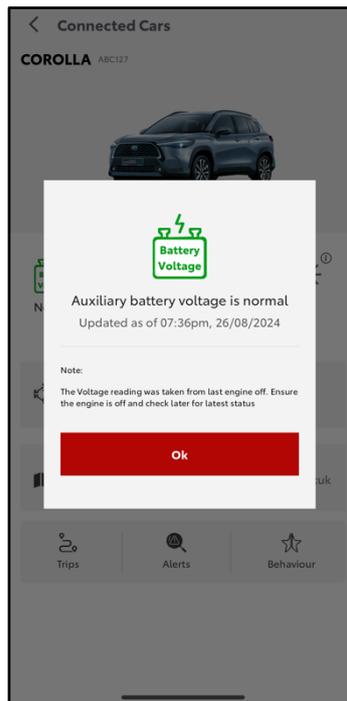
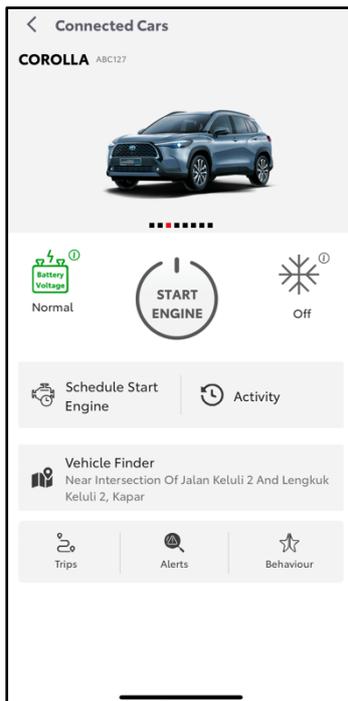
2.4 Connected Cars (RES & VTS)

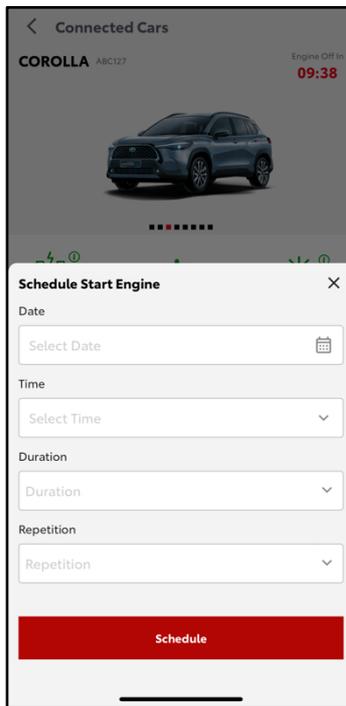
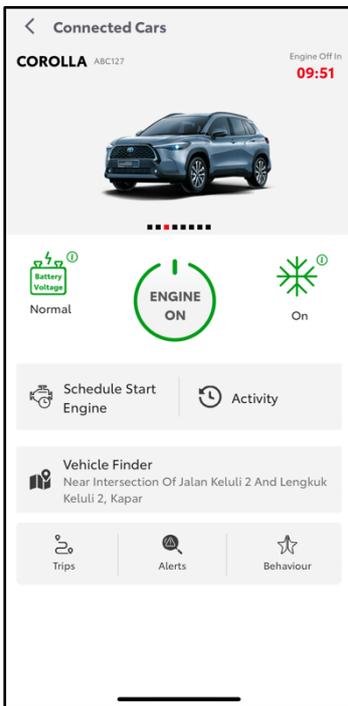
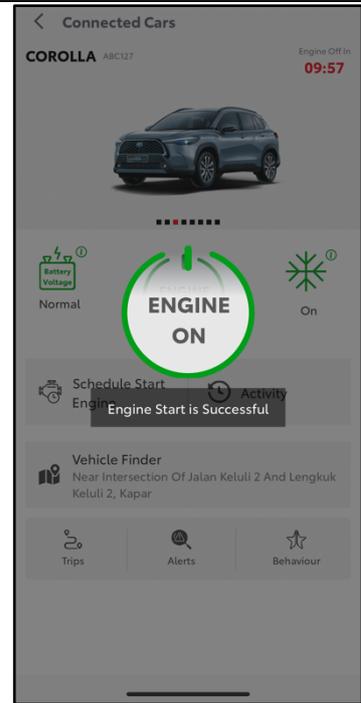
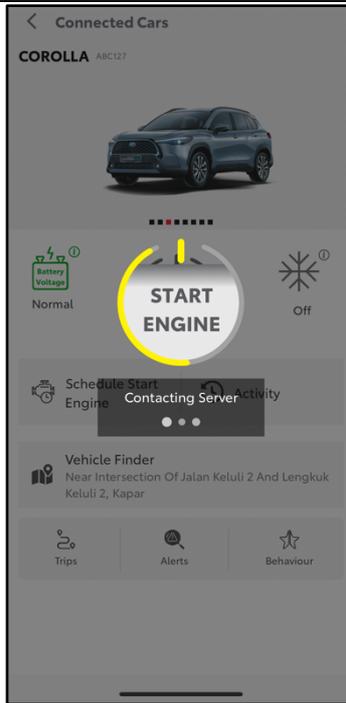
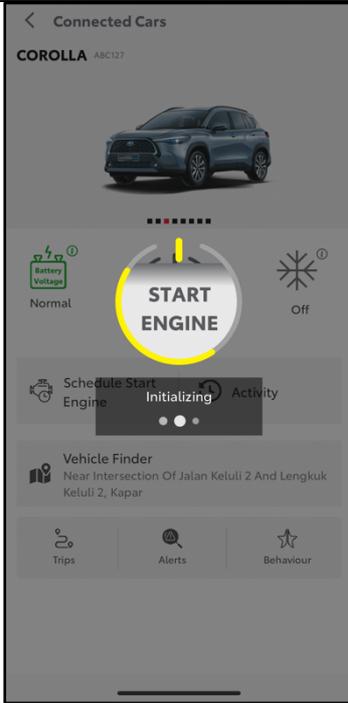
The Toyota MY RES function provides the user with functionality to remote start, remote stop, schedule remote start, etc.

Steps:

- i) Press on the Connected Car button located at the bottom of the application screen.
- ii) Swipe left / right on the vehicle slider to switch to other vehicle added to the account.
- iii) Press & hold 1 second on the Start Engine button to remotely start the vehicle.
- iv) Press & hold 1 second on the Stop Engine button to remotely stop the vehicle.
- v) Click on Battery icon to view battery status.

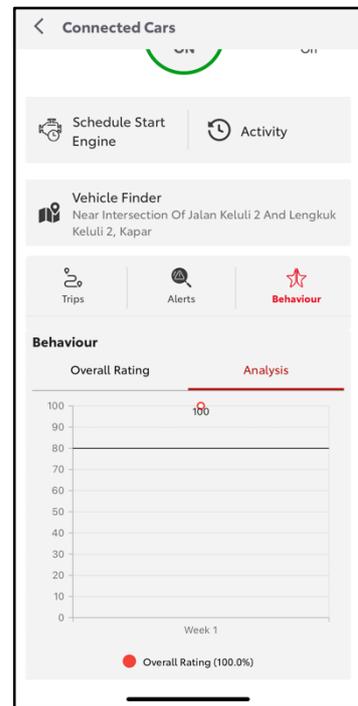
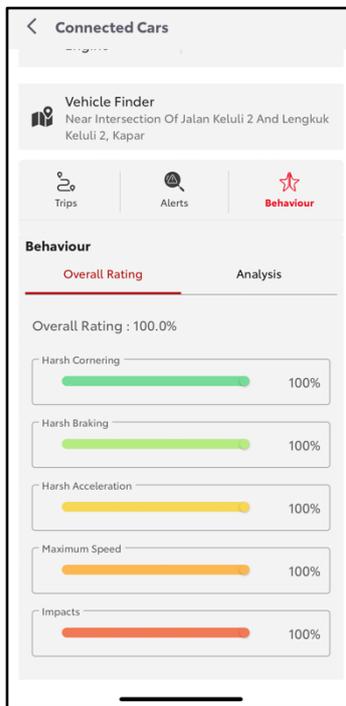
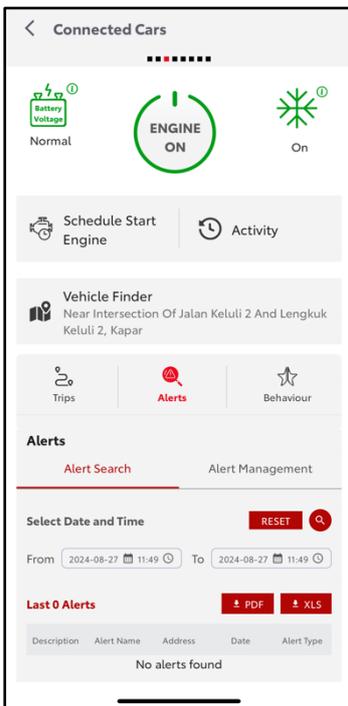
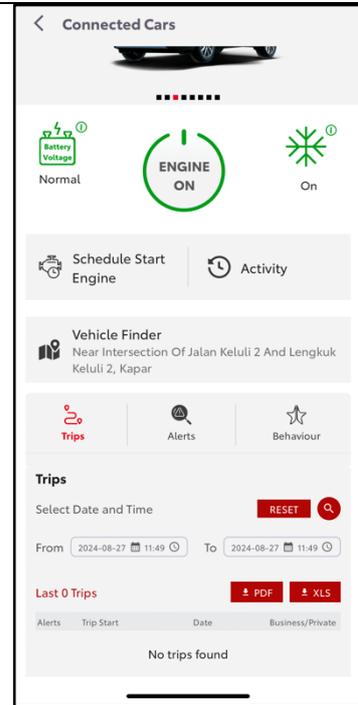
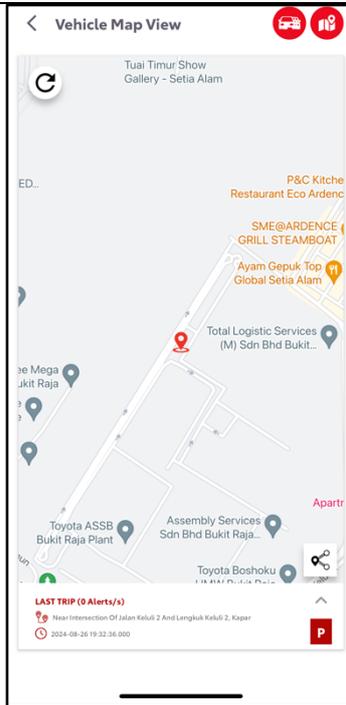
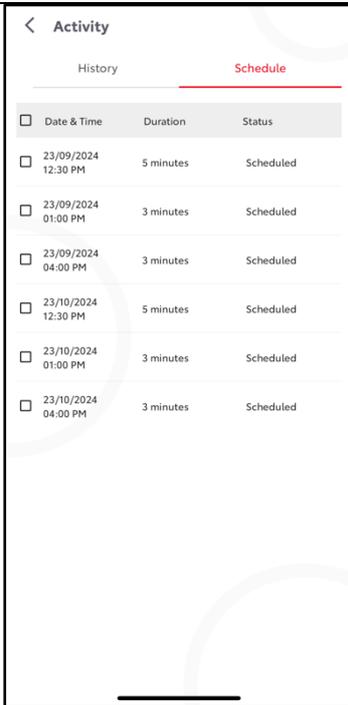
- vi) Click on the Air-Cond icon to view air-cond status.
- vii) Click on Schedule Start Engine tab to schedule future start engine action.
- viii) Click on Vehicle Finder tab to view current vehicle location.
- ix) Click on the Trips button to view the trip details.
- x) Click on the Alerts button to view alerts details.
- xi) Click on the Behaviour button to view the driving behaviour.







TOYOTA MY USER MANUAL FOR VEHICLE TELEMATICS SYSTEM (VTS) & REMOTE ENGINE START (RES)



Note:

1. Before starting the vehicle through the Mobile App, please ensure the following conditions are met for success engine start;

- a) All doors & hood are closed
 - b) The brake pedal is released
 - c) ACC / Ignition is OFF
 - d) Shift gear is in 'P' position
2. When engine started via Mobile App, engine will automatically stop if any following condition are met for security purpose;
 - a) All doors unlocked by key fob
 - b) Any doors & hood are opened
 - c) The brake pedal is released
 - d) Push Start/Stop button being pressed
 - e) Shift gear other than 'P' position
 3. A/C will automatically switch on when engine start via Mobile App.
 4. Remote engine start/stop may be failed if there are unstable internet connection at smart phone or vehicle side.
 5. You unable to stop the engine via the Mobile App, if you start the engine using the Push Start/Stop button.
 6. Engine will automatically stop after 10 minutes engine started via Mobile App.
 7. Engine will automatically stop after preset duration for schedule engine start via Mobile App.
 8. Remote engine start may be disable if there are no start/stop engine activity for continuous 16 days. To enable remote engine start function after 16 days, please start the engine using the Push Start/Stop button.
 9. Remote engine start may be disabled if the vehicle is started remotely via the app for a cumulative duration of 30 minutes. To reset this function and enable remote engine start again, any vehicle door must be opened and then closed
 10. Avoid starting the engine in enclosed space (such as garage or indoor parking lot) where excessive exhaust emission might build up and create hazardous condition.
 11. Do not start the engine while vehicle cover still on the vehicle. Fire may be ignited due to high temperature of exhaust pipe.
 12. Do not start the engine near dry foliage, paper, or other flammable substances. The high temperature exhaust pipe and emissions may create hazardous condition.

13. Do not start the engine if child or pet are present in the vehicle. Accidentally turning on power components (such as window) may lead to injury.

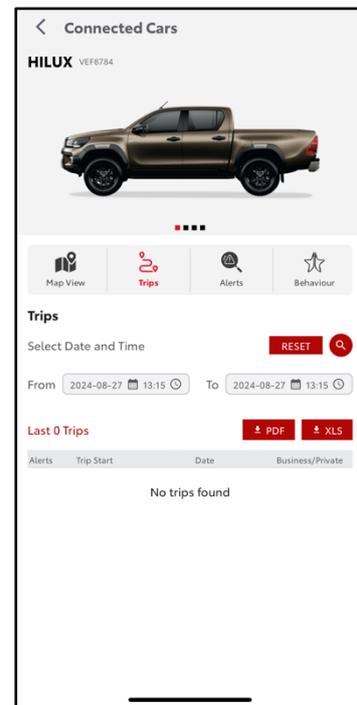
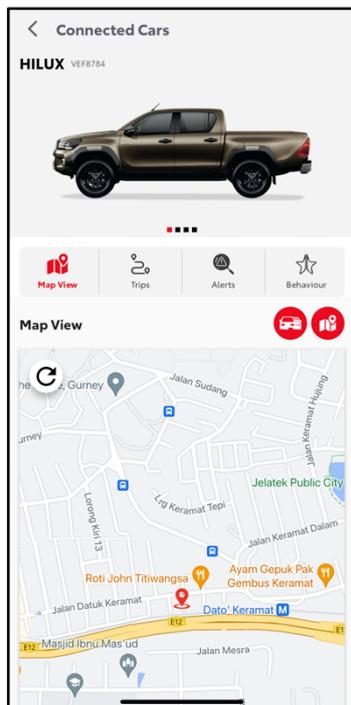
14. After turned on the engine remotely, avoid checking the engine while it is still warm. To prevent getting injured, give the engine at least few minutes to cool down.

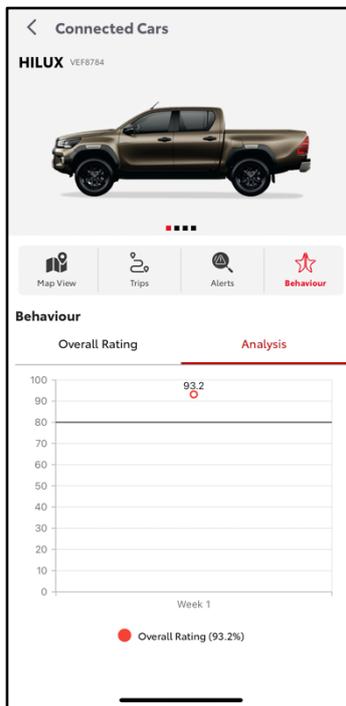
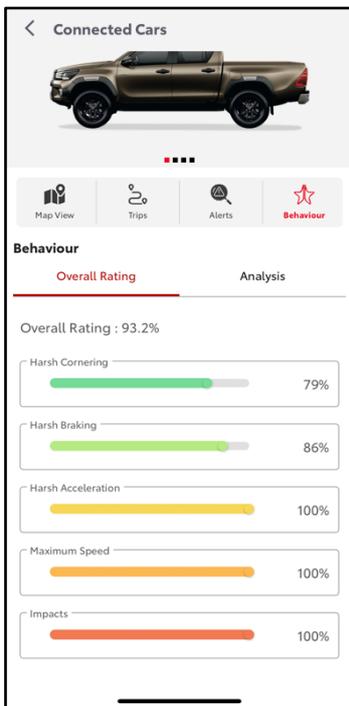
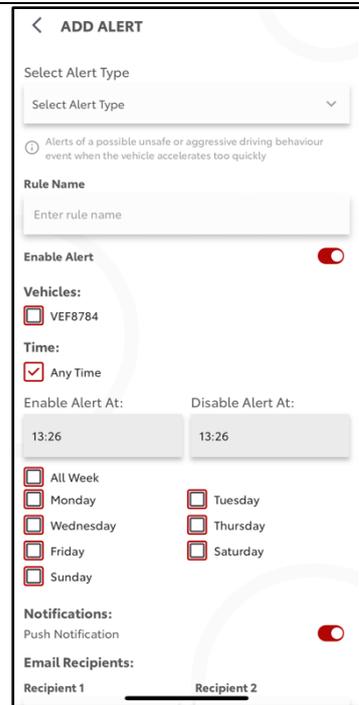
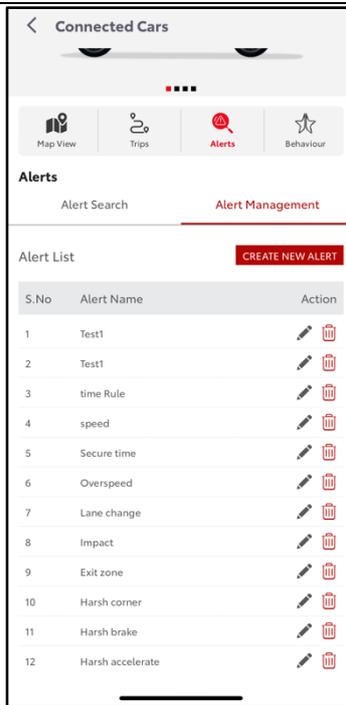
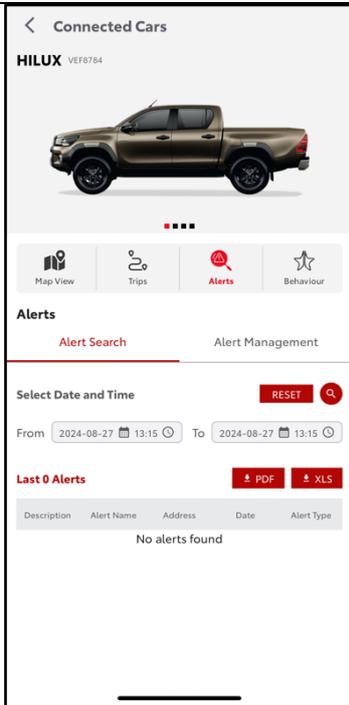
2.5 Connected Cars (VTS)

The Toyota MY VTS function provides the user with information regarding their vehicle such as trip details, behaviour, alerts, etc.

Steps:

- i) Click on the Connected Car button located at the bottom of the application screen.
- ii) Click on Select Vehicle and choose the Vehicle of interest.
- iii) Click on the Map View to view the current vehicle location.
- iv) Click on the map button on the top right corner of the page to select the desired map view.
- v) Click on the Trips button to view the trip details.
- vi) Click on the Alerts button to view any alerts.
- vii) Click on the Behaviour button to view the Overall Rating and Analysis of the vehicle.







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